



P.O. Box 8955  
 Vancouver, WA 98668-8955  
 (360) 750-5876  
 (360) 993-8800 SelfPay  
 www.crwwd.com

# Billing Statement

DISTRICT CUSTOMER  
 12345 NE 78TH ST  
 VANCOUVER WA 98685-5216

## ACCOUNT INFORMATION

ACCOUNT: 012345-000  
 SERVICE ADDRESS: 12345 NE 78TH ST  
 SERVICE PERIOD: 1/1/2013-2/28/2013  
 BILLING DATE: 2/1/2013  
 DUE DATE: 2/28/2013

## SPECIAL MESSAGE

SelfPay is now available! 24 hours a day, 7 days a week! Call 360-993-8800 today to pay with VISA/MasterCard (debit or credit) or with an electronic check.

Go Green! Receive your bill by email!  
 Go to [www.crwwd.com](http://www.crwwd.com) to sign up.

## CURRENT CHARGES

Sewer	70.00
<b>TOTAL CURRENT CHARGES</b>	<b>70.00</b>

## BILL SUMMARY

PREVIOUS BALANCE	70.00
PAYMENTS	-70.00
ADJUSTMENTS	0.00
MISCELLANEOUS	0.00
FINANCE CHARGE	0.00
LIEN INTEREST	0.00
CURRENT CHARGES	70.00
<b>TOTAL AMOUNT DUE</b>	<b>70.00</b>

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## AMOUNT DUE

**TOTAL DUE BY: 2/28/2013** **70.00**

## AMOUNT ENCLOSED

Please return stub with payment. Make check payable to CRWWD.

\$  ,    .

### Clark Regional Wastewater District

ACCOUNT: 012345-000  
 SERVICE ADDRESS: 12345 NE 78TH ST  
 SERVICE PERIOD: 1/1/2013-2/28/2013  
 BILLING DATE: 2/1/2013  
 DUE DATE: 2/28/2013

DISTRICT CUSTOMER  
 12345 NE 78TH ST  
 VANCOUVER WA 98685-5216

Please check box to indicate change of ownership or mailing address for owner (see other side)

**CLARK REGIONAL WASTEWATER DISTRICT**

- **CUSTOMER SERVICE:** 360-750-5876  
Email: [finance@crwwd.com](mailto:finance@crwwd.com)
- **SELPAY PAYMENTS:** 360-993-8800
- **24 HOUR EMERGENCY:** 360-750-5876

WEB SITE: [www.crwwd.com](http://www.crwwd.com)

**PAYMENT OPTIONS**

**All customers:**

- Mailing address: [PO Box 8955; Vancouver, WA 98668-8955](#)
- **AutoPay:** Direct Debit authorization form available at [www.crwwd.com](http://www.crwwd.com) or Customer Service at 360-750-5876
- In person (business hours) or drop box (24/7) with check at [8000 NE 52<sup>nd</sup> Court; Vancouver, WA 98665](#)

**Additional residential customer options:**

- **SelfPay:** Visa/MasterCard credit/debit card or electronic check payments (24/7) at 360-993-8800
- **WebPay:** Visa/MasterCard credit/debit card or electronic check payments at [www.crwwd.com](http://www.crwwd.com)
- **PhonePay:** Visa/MasterCard credit/debit card by phoning Customer Service (business hours) at 360-750-5876
- In person (business hours) with Visa/MasterCard credit/debit card at [8000 NE 52<sup>nd</sup> Court; Vancouver, WA 98665](#)

**DISTRICT BUSINESS HOURS:**

Monday through Friday, 8AM to 5PM  
Except District Holidays

**MOVING?**

Please contact Customer Service at 360-750-5876 to transfer service and make arrangements for a final bill.

**RETURNED PAYMENT FEE**

There will be a fee of \$25 charged for any returned payment.

**ABOUT YOUR BILL**

**Residential:** The monthly rate reflects operating and capital costs of pumping, transmitting and treatment of wastewater. The bill is charged to the property owner (customer) whether the property is occupied or vacant.

**Commercial:** The amount charged is based upon several factors relating to use, i.e., number of people, activities, number/type of facilities, etc., that can affect the sewer system, and is charged to the tenant/owner whether the unit is occupied or vacant.

**WHEN YOUR BILL IS DUE**

A billing is due and payable on the last day of the month in which the billing is mailed. A billing becomes delinquent on the first day of the month following the month in which the billing is due and payable.

**DELINQUENT BILLINGS**

On the last day of the month following the billing due date, the District shall **add a penalty equal to 10% of the current month's past due billing for monthly service.** This amount will show on the customer's next regular billing as a finance charge.

**LIENS**

On or after the day the third billing becomes delinquent, the District will send a Notice of Intent to Lien, advising that a lien will be filed (against the property) with the County Auditor if the past due billing amounts, **finance charges** and returned payment fees, if any, are not paid within 15 days of the date of notice. If the customer fails to pay within 15 days, the District will add the lien recording fee, record a lien with the County Auditor, and begin charging interest as authorized by District Code. The customer will receive a lien letter listing these charges.

**COLLECTIONS**

After filing the lien, the District will send a notice advising that the total amount due as of the date of filing, if not paid within 30 days of the lien letter, will be turned over to a collection agency.

**FORECLOSURES**

After filing the lien, the District may bring a foreclosure suit against the property to collect all amounts due, plus attorneys' fees and costs.

**BILLING DISPUTE**

Unless a written notice is received by the Finance Department within 20 days of the billing date, the bill is considered correct and payable.

New Owner's Name \_\_\_\_\_ Effective Date: \_\_\_\_\_

New Mailing Address for Owner: \_\_\_\_\_

Telephone Number: \_\_\_\_\_