

Connections

November/December 2015



Advanced preparation means reliable service during storms and power outages

When the power goes out in the region, the District works behind the scenes to keep sewer pump stations operating and wastewater moving.

There are over 60 pump stations in our wastewater system that help move sewage when it's not possible to rely on gravity. This means the District's system depends on electric power to convey sewage to the treatment plant.

Last December, we experienced the largest wind storm in the area since the 1980's. The storm caused significant power outages due to downed trees and at one point, 25 of our pump stations were without power. This was the largest outage the District had experienced in over fourteen years and, through it all, the District's emergency management plans and highly-trained staff kept the system powered and operating.

Ready for stormy weather

The District has designed our collection system with emergency storage capacity and maintains permanent generators at larger sites to supply electricity in case of outages. These generators were a major factor in allowing pump stations to operate without a sewer overflow. The other significant factor was the District's proactive response to predictions of severe weather.



Throughout the year, the District coordinates closely with crews from Clark County and Clark Public Utilities to keep current with various disaster plans to mitigate these types of risks and to ensure appropriate action when disaster strikes.

Upcoming Events

2016 budget planning continues

The District's annual budget adoption process is wrapping up in the next two months. We welcome your attendance at any of the upcoming public meetings:

- **November 10:** Budget workshop #3 will review revenues/expenses and fund balances at 4 p.m.
- **December 8:** Budget public hearing at 5 p.m.
- **December 22:** Board action on 2016 budget at 3 p.m.

Visit crwwd.com/calendar.html for event details.

Pump stations rely on electric power that can be compromised during storms.

Hours of Operation

Monday-Friday,
8 a.m.–5 p.m.
Closed Weekends
& Holidays

Emergency?

Call 24/7:
360-750-5876

Commissioners

Norm Harker
Neil Kimsey
Denny Kiggins

General Manager

John M. Peterson

Visit us online at www.CRWWD.com



DCWTS construction nearly finished

The Discovery Corridor Wastewater Transmission System Phase 1 is nearly complete. Major milestones were reached in September when pipeline construction in the I-5 median was completed, connecting the entire length of pipeline from the Ridgefield Junction south to the existing District infrastructure in Salmon Creek. Final pipeline testing was also performed as well as median restoration.

Now that the pipeline portion of the project is complete, the focus will be on individually testing each of the new and upgraded pump stations, and then commissioning the entire system to ensure that it operates as intended. Commissioning will continue for the next few months for smooth and efficient operation. Some customers may notice odors at times during this system start-up while systems are being calibrated. Please call 360-750-5876 if you experience any unusual or unpleasant odors.

The project continues to be delivered on-schedule and on-budget. For more information, visit: crwwd.com/projects/dcmts.



Pipeline trenching near I-5.

Survey: Thanks for your input!

Earlier this year we conducted a customer survey in order to hear about what's important to you and to learn about ways we can improve our services.

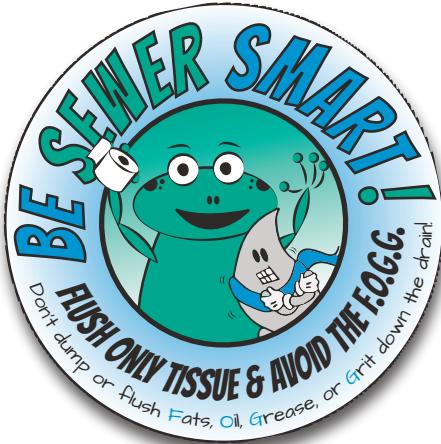
The results are in: we heard from 7 percent of our 35,000 customers (2,037 people) and they sent a clear message that providing **reliable, affordable service** is a top priority.

It is important for us to align our services to best meet the values and needs of all of our customers. We appreciate hearing your feedback.

Although the survey is now closed, we always want to hear from you. Give us a call, send us an e-mail or stop by our office and tell us what you think! (*You can find our contact information on the front of this newsletter.*)

Help keep gutters clean

It's that time of year again – when autumn leaves make our trees look gorgeous but our stormwater system unhappy. Take advantage of free leaf disposal this autumn and help our partner agencies keep leaf debris off the streets and out of storm drains.



Free Leaf Disposal

For Vancouver and Clark County residents only

Prevent street flooding—NEVER blow or place leaves in the street.
Use this coupon for free leaf disposal from:

October 1 - December 31, 2015

DISPOSAL LOCATIONS:

City Bark
2419 NE Andresen
360-253-8461

H & H Wood Recyclers
8401 NE 117th Ave
360-892-2805

West Van Materials Recovery Center
6601 NW Old Lower River Rd
360-737-1727

Triangle Resources
612 SE Union
Camas, WA.
360-834-7253

This coupon must be presented at the drop-off site and is for LEAVES ONLY, up to 5 cubic yards.

Yard debris or mixed loads will be charged at the regular price. Leaves must be emptied from plastic bags.



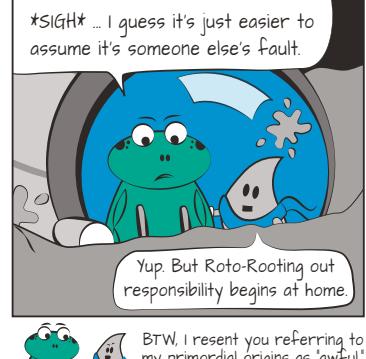
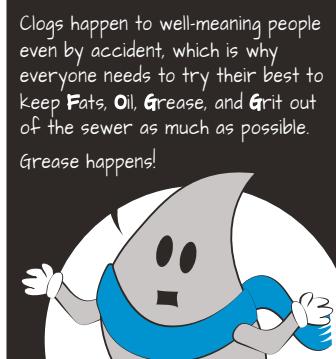
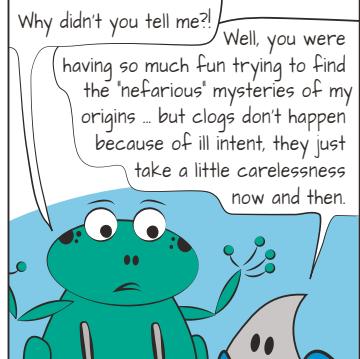
To redeem coupon, complete the following information:

Name: _____

Street Address/Zip: _____

City of Vancouver residents: Funding for your participation in this program is provided through your garbage rates.
Clark County residents: Funding for participation is provided by Clark County Public Works and Environmental Services.

Frog and the F.O.G.G.



10-6-2015