

Connections



January/February 2013

CRWWD

8000 NE 52 Court
PO Box 8979
Vancouver, WA 98668
Phone: 360-750-5876
Fax: 360-750-7570

Hours of Operation:

Monday-Friday
8:00 am—5:00 pm
Closed Sat, Sun, &
Holidays

Sewer Problem? Call us
@ 360-750-5876
24 hours per day/
7 days per week

Commissioners:

Norm Harker
Neil Kimsey
Denny Kiggins

General Manager:

John M. Peterson, P.E.

CRWWD Stats (Jan - Nov 2012)

- Processed 41,575 calls
- On average, connected 1 home to sewer per business day
- 13 new subdivisions
- 2 new commercial projects



District Board Adopts Balanced Budget

On December 27, the Board of Commissioners adopted a balanced \$18.4 million budget, which includes the following highlights:

Expenditures

- \$7.8 million treatment costs (42%). Treatment is the District's single biggest cost.
- \$6.7 million operational costs (36%). We move approximately 8M gallons of sewage each day from your homes and businesses to the treatment plants.
- \$3.9 million construction costs (22%). In order to provide efficient and reliable service, we allocate this money to ensure we continue to repair and expand your sewer system.

Revenues

- \$14.6 million monthly sewer rates (79%). As a non-profit utility, your sewer payments fund the majority of our operations.
- \$1.8 million connection charges (10%). Development and new customers pays their fair share of the system.
- \$2.0 million investments and other income (11%).

The 2013 budget is available for download at the District's website, www.crwwd.com. Thank you for your continued investment in sewer service for our community.

Septic Elimination Program Supports Water Quality

In 2008, the District established a septic elimination program (SEP). This program allows the District to install new sewer systems within neighborhoods currently served by onsite, residential septic systems. Participation is voluntary and costs are due only upon connection to the sewer.

The septic elimination program was created to help protect water resources and reduce environmental health problems caused by failing or improperly functioning septic systems. The program supports the District's Mission of "providing customer-focused, professional wastewater services in an environmentally and financially responsible manner." The District estimates that at least 6,000 septic systems exist within its unincorporated service area. Of these, nearly 1,700 are within designated SEP project areas.

The program encourages homeowners within the project areas to connect to public sewer by offering incentives when connection occurs within the first 12 months of the adoption of the project costs.

(Continued on next page)

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Septic Elimination Program Supports Water Quality

(Continued)

Upon creation of the SEP, the District began the planning process for the first project to be built under the program: Sunnyside subdivision, which is located in the area of Padden Parkway and NE 94th Avenue. Sunnyside was developed 40 years ago and had a history of failed septic systems. In the previous decade the 97-lot subdivision had experienced more than one septic failure per year. Water quality testing in the adjacent creek indicated that the failing septic systems were likely having a negative impact on water quality.

The sewer system was installed in Sunnyside in 2009 and project construction was completed in 2010. More than 25% of the homeowners in the subdivision have taken advantage of reduced connection fees and connected to the sewer.

Currently the District has two SEP projects in construction, with three more projects to be constructed in 2013. With the five projects, nearly 100 homes will be able to connect to sewer.

For more information about the District's Septic Elimination Program, contact Steve Bacon at (360) 993-8811 or by email at sbacon@crwwd.com.



2012 SEP project sewer installation

DCWA
DISCOVERY CLEAN WATER ALLIANCE

The District is a partner with Clark County and the Cities of Battle Ground and Ridgefield in a new regional sewer partnership, Discovery Clean Water Alliance (DCWA). The purpose of DCWA is to stabilize future rates for customers by sharing regional sewage transmission and treatment infrastructure.

For information about Discovery Clean Water Alliance, please visit us online at:

www.discoverycwa.org

We offer many ways to pay your bill

Convenient services make receiving and paying your bill easy:

Mailing Address: PO Box 8955
Vancouver, WA 98668

AutoPay: Direct debit authorization forms available at www.crwwd.com or Customer Service at 360-750-5876

Additional residential customer options:

SelfPay: Visa/MasterCard credit/debit card & electronic check (24/7) at 360-993-8800

WebPay: Visa/MasterCard credit/debit card & electronic check (24/7) at www.crwwd.com

PhonePay: Visa/MasterCard credit/debit card by calling Customer Service (8 am-5 pm, M-F) at 360-750-5876

In Person: (8 am-5 pm, M-F) Cash/Check/ Visa/MasterCard credit/debit card or drop box (24/7) with check at: 8000 NE 52 Court, Vancouver, WA 98665